

Application Device and Internet Requirements

For all non-Hatch devices, the Ignite by Hatch® app can be downloaded from:

- App Store – iOS devices
- Play Store – Android Devices
- www.insights.hatchearlylearning.com – Windows Devices

Device Requirements



iOS Powered Devices-Hardware Requirements

- OS: iOS 10.0 or higher
- iPhone and iPad devices
- Storage: 750 Mb available
- Internet access required
- Please see the device model compatibility chart

iPad	iPad 1	iPad 2	iPad 3	iPad 4	iPad 5	iPad 6	iPad (2019)		
	NO	NO	NO	NO	YES	YES	YES		
iPad mini	iPad Mini 1	iPad Mini 2	iPad Mini 3	iPad Mini 4	iPad Mini 5				
	NO	NO	NO	YES	YES				
iPad Air	iPad Air 1	iPad Air 2	iPad Air (2019)						
	NO	YES	YES						
iPad Pro	iPad Pro 1	iPad Pro 2	iPad Pro 3						
	YES	YES	YES						
iPhone	5/5C/5S	6/6 Plus	6S/6S Plus	SE	7/7 Plus	8/8 Plus	X	XS/ XS Max/XR	11/11 Pro/ 11 Pro Max
	NO	YES	YES	YES	YES	YES	YES	YES	YES



Android Powered Devices-Hardware Requirements

- OS: Android 6.0 (Marshmallow) or higher
- CPU: ARMv7/ARM64 CPU
- RAM: 2 Gb Minimum
- Storage: 750 Mb available
- Touch support
- Camera required
- Internet access required



Chrome OS Powered Devices -Hardware requirements

- Screen Size: 10" +
- RAM: 2 GB minimum
- Touch support
- Camera required
- Storage: - 750 Mb available
- Internet access required

Note:

1. The Chrome OS powered device must be compatible with Android and have the Google Play store installed.



Windows powered devices-Hardware requirements

- OS: Windows 7 or higher
- CPU: x86 or x64 architecture
- Clock speed: 2.0 GHz or higher
- Memory: 4Gb
- Storage: 256 Gb
- Screen Size: 10" or higher
- Resolution: 1920x1080
- Aspect Ratio: 16:9
- Touch support
- Camera required
- Internet access required

Note:

1. All computers/tablets manufactured for the US market from major OEMs, such as Asus, Dell, HP, Lenovo, etc..., with the above specs are compatible with the Ignite by Hatch®
2. Ignite by Hatch® is not compatible with Asus TF101, TF300, Hatch Green tablets and pre-Mitac 650 Windows AIO devices
3. Compatible Hatch branded hardware with the Ignite by Hatch®:
 - Windows
 - Mitac 650
 - Mitac 810
 - Mitac 830
 - Android
 - 101S (Hatch Red tablet)



Internet Requirements

In order to ensure proper installation and implementation of Ignite by Hatch, high-speed wireless or wired internet connection in each of the classrooms where the technology is used is required.

A minimum of 2Mbps download speed is required. To check internet speeds, visit <http://speedtest.net> and complete a test from a device connected to the wireless network.

The following domain must be whitelisted in the firewall configuration for the product to work:

- hatchearlylearning.com
- hatchearlychildhood.com
- amazonaws.com
- edredi.com (Hatch device)

