

Application Device and Internet Requirements

For all non-Hatch devices, the Ignite by Hatch® app can be downloaded from:

- App Store – iOS devices
- Play Store – Android Devices

Device Requirements



iOS Powered Devices-Hardware Requirements

- OS: iOS 10.0 or higher
- iPhone and iPad devices
- Storage: 500 Mb available
- Internet access required
- Please see the device model compatibility chart

iPad	iPad 1	iPad 2	iPad 3	iPad 4	iPad 5	iPad 6	iPad (2019)		
	NO	NO	NO	NO	YES	YES	YES		
iPad mini	iPad Mini 1	iPad Mini 2	iPad Mini 3	iPad Mini 4	iPad Mini 5				
	NO	NO	NO	YES	YES				
iPad Air	iPad Air 1	iPad Air 2	iPad Air (2019)						
	NO	YES	YES						
iPad Pro	iPad Pro 1	iPad Pro 2	iPad Pro 3						
	YES	YES	YES						
iPhone	5/5C/5S	6/6 Plus	6S/6S Plus	SE	7/7 Plus	8/8 Plus	X	XS/XS Max/XR	11/11 Pro/11 Pro Max
	NO	YES	YES	YES	YES	YES	YES	YES	YES



Android Powered Devices-Hardware Requirements

- OS: Android 6.0 (Marshmallow) or higher
- CPU: ARMv7/ARM64 CPU
- RAM: 2 Gb Minimum
- Storage: 500 Mb available
- Touch support
- Camera required
- Internet access required

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Chrome OS Powered Devices -Hardware requirements

- Screen Size: 10" +
- RAM: 2 Gb minimum
- Touch support
- Camera required
- Storage: 500 Mb available
- Internet access required

Note:

1. The Chrome OS powered device must be compatible with Android and have the Google Play store installed.

Internet Requirements

In order to ensure proper installation and implementation of Ignite by Hatch, high-speed wireless or wired internet connection in each of the classrooms where the technology is used is required.

A minimum of 2Mbps download speed is required. To check internet speeds, visit <http://speedtest.net> and complete a test from a device connected to the wireless network.

The following domain must be whitelisted in the firewall configuration for the product to work:

- hatchearlylearning.com
- hatchearlychildhood.com
- amazonaws.com